

Penalty shall be levied upon contractor (successful bidder) in case of non-compliance of duties as desired and the aggregate amount shall be deducted from bills. The details of such penalties are as follows:

S.NO.	PARTICULARS	PENALTY (Rs.)	REMARKS
1	Loss or damage of Guest House properties.	Actual cost of Items	
2	Not displaying manners and etiquettes.	100/- per incident	Observation by Guest House Management
3	Not wearing proper Uniform/ shoes/ ID card.	100/- per staff	
4	Smoking or chewing gutka while on Duty.	100/- per incident	
5	Complaint registered by guest.	100/- per complaint	Complaints register to be maintained by bidder / contractor.
6	Late coming of staff.	100/- per day per staff	Beyond 30 minute late.
7	Using guest house facilities without permission.	200/- per incident	
8	On duty in inebriated condition.	500/- per incident	
9	Not producing desired level of work. / Inefficient working.	500/- per day	Observation by Guest House Management
10	Non-submission of reports, charts, rosters and records in given or required time.	500/- per lapse	
11	Unhygienic preparation of food.	500/- per day	Observation by Guest House Management
12	Non-deployment of required number of workers.	500/- per manday	As per Annexure-4 of NIT

I declare that I have read the above carefully and agree to abide by them.

Note: GST on above penalty shall be charged extra.

Bidder's Sign with Seal